

# Talking Through Conflict

1 When you are talking to resolve conflict, what 3 talking rules should both sides agree to?

1.) \_\_\_\_\_

2.) \_\_\_\_\_

3.) \_\_\_\_\_

2 What should be done when the talk rules are broken or not abided by? \_\_\_\_\_

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2 When you are listening to resolve conflict, what 3 listening rules should both sides agree to?

1.) \_\_\_\_\_

2.) \_\_\_\_\_

3.) \_\_\_\_\_

3 What should be done when the listening rules are broken or not abided by? \_\_\_\_\_

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4 Why are listening and talking appropriately important for solving conflict? \_\_\_\_\_

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