

Name: _____

The Do's and the Don'ts



Determine a list of the to do's and the not to do's for conflict resolution from the following:

Tapping fingers or feet | Rolling of eyeballs | Watching the clock | Avoiding eye contact and looking elsewhere

Looking down | Rubbing forehead | Smiling meaningfully | Smiling sarcastically | Frowning | Yawning

Putting head down on hands | Wringing hands | Arms folded intently | Leaning back | Covering ears

Take Turns | Avoid | Postpone | Share | Get | Help | Compromise | Apologize |

Use Humor | Show interest | Make eye contact | Raise your voice | Show concern | Patience

Do:

Don't: