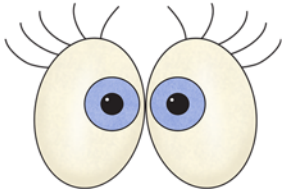




**Listen Up**



**Make Eye Contact**



**Show Interest**



**Don't Interrupt**



**Ask Questions**

**(When the speaker pauses)**